

March 24<sup>th</sup>, 2020

Dear Valued Business Partner,

With the rapid spread of the Covid-19 virus all of us are facing a completely unprecedented situation. The last days have shown us, that the dynamic circumstances and consequences fully hit our life. Our thoughts are with all the people who have been affected by Covid-19 situation and we wish all of them the very best.

We are grateful to all heroes such as healthcare workers, medical doctors, government officials, local communities, supermarket staff and many more who are working very hard to ensure everyone's safety and wellbeing by fighting against this pandemic.

At EagleBurgmann, safety is of utmost importance to ensure the health of our employees as well as the environment. Furthermore, we fully stick to our customer commitments, which means that we implemented some major countermeasures to minimize the spread of Covid-19 very early on. Thus, so far, most of our factories and Service Centers are operating without any major disruptions and we are doing our very best to maintain this except for situations out of our control when government restrictions might be imposed in some countries in the near future. We are fully committed to maintain our excellent business relationship with all our customers, suppliers and other key partners even in this very difficult situation and through close communication and regular information exchange, we are sure that we will be jointly able to tide over this crisis.

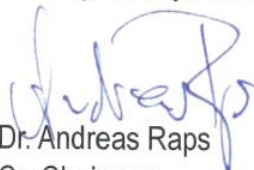
EagleBurgmann is a very stable company in terms of resources, operating globally, with a strong financial background and a long-term history.


With our global production network and global sourcing, we are doing our best to secure raw material supplies and production capacity with a high degree of flexibility. Our engineering network is present globally with several competence centers. Thanks to this global setup, we feel confident that we will be able to minimize if not totally eliminate, the impact of any possible regional bottlenecks and local shut-downs and to continue our cooperation with you on a solid and reliable basis.

We are certain that we will come out stronger of this crisis when the world starts to normalize again – as individuals and as business partners.

In more than 80 countries almost 6.000 employees of EagleBurgmann are committed to your success. This is what we understand by "Rely on excellence".

Thank you for your continued and appreciated partnership. All the best for all of you.

  
Dr. Andreas Raps  
Co-Chairman

  
Katsuhiro Murakami 村上佳津宏  
Co-Chairman